

JEFF LOWE Plumbing, Heating & Air Conditioning, Inc.

Mailing Address: P.O. Box 2493 Kingston, NY 12402 Phone (845) 331-2480 Shipping Address: 101 Smith Ave Kingston, NY 12401 Fax (845) 331-0943

PLANNED MAINTENANCE BENEFITS

Thank you for choosing Jeff Lowe Plumbing, Heating, and Air Conditioning Inc. to provide maintenance for your plumbing system. All you need to do is review the enclosed agreement, sign the office copy and remit with your payment. After the contract has been remitted to our office, we will call to schedule your inspection. *You will only receive the inspection while the contract is effective.*

Once your payment is received, you will receive the following benefits:

A 10% discount (15% for seniors) on all plumbing, heating, and air conditioning service work at the location where the agreement is contracted for, "DURING NORMAL WORKING HOURS" for the duration of the agreement.

Priority scheduling

During emergency overtime calls, you will receive the overtime service call rate with the regular daytime rates for work performed (HOWEVER THERE IS NO DISCOUNT WITH THE OVERTIME CALLS).

We will perform the following annual 14-point inspection on the plumbing system:

- 1. Check all visible drains and traps in kitchen and bathrooms
- 2. Check all visible water lines and connections at kitchen and bathrooms
- 3. Check all visible drain lines and connections in basement and crawl spaces for leaks or corrosion
- 4. Check all visible water lines and connections in basement and crawl spaces for leaks or corrosion
- 5. Mark main shutoff valve with tag and exercise valve (if possible)
- 6. Flush water heater (if possible)
- 7. Check flue pipe on gas water heater
- 8. Check toilets for leaky flappers and proper water level in tank
- 9. Check washing machine connections and hoses
- 10. If bleed back system check for proper operation
- 11. Check pressure switch for burnt contacts
- 12. Check for proper operation of pressure gauge
- 13. Correct volume of air in pressure tank
- 14. Document annual inspection with a professional Lowe Plumbing service report

If you have any questions about your maintenance agreement, please give us a call at (845) 331-2480. We will be happy to assist you.